# Ard SolAmor E-mail on the Sprint PCD: Changing Password

This instruction sheet will walk you through changing the SolAmor e-mail password on a android device. Password must first be changed from SunPortal then changed on the device.

Due to the differences in Android devices some of the images may be different; however most of the steps will be the same.
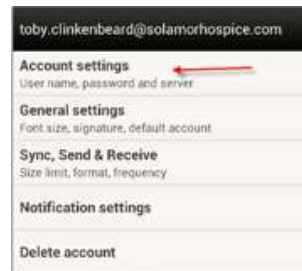
Find and touch the Mail Icon on the Start screen

Tap "Menu"
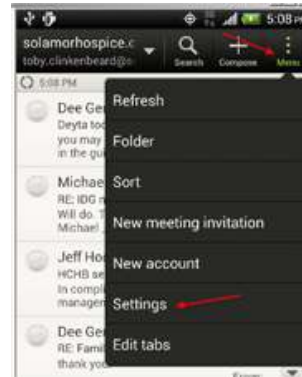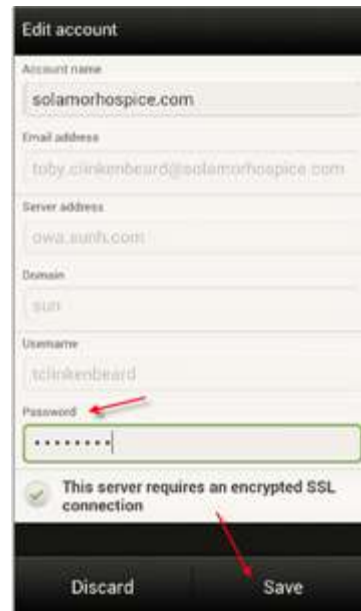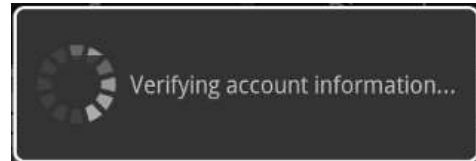
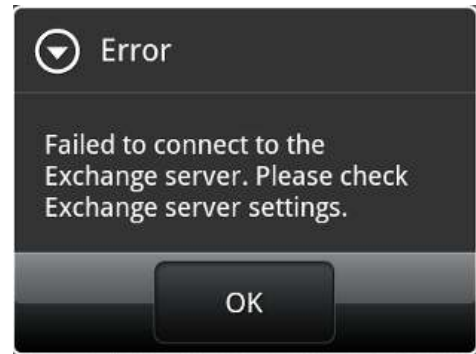Tap on Account settings

Delete old password

Enter new password

Tap "Save"

The device will go check to make sure
you entered the correct password

If you entered the wrong password
you will see this error, tap "OK"
and re-enter, then tap "Save"

Once update password is successful you will be
brought back to the settings screen

Tap the "Back" button

Trouble shooting tip:
    If after 2 tries the new password given to you is not correct, go into SunPortal and try to log in with the username and password given. If you cannot log in with there the info must be incorrect.

If you have any problems please contact your Super User or 1-800-MIS-SUN1 choose the option for HCHB Support or e-mail HCHBSupport@sunh.com.